

Etudes

Etudes is the portal to our online classes. A link is located on the COS homepage. Consult the Etudes [Student Help](#) page for further information and assistance.

Navigator

The Navigator portal is your one-stop location for COS information. Navigator is where you [apply for admission](#), register for classes (go to the Student tab once you've logged in), check on the status of your classes and grades, access your [COS student e-mail account](#), pay your bill, and more. [Getting Started with Navigator](#) is our FAQ page with all the answers.

Student Email

When you register for or are waitlisted for a class at COS, you will automatically be provided with an [email address](#), which will be available for use within 24 hours. This email account is used for **all** official communications from the College, so be sure to check it regularly or have it forwarded to an account you check often.

Bookstore

The [Campus Gift and Bookstore](#) sells required textbooks for courses at College of the Siskiyous. Order your books online from their homepage.

Department	Phone	Email
Admissions	530-938-5374	admissions_help@siskiyous.edu
Bookstore	530-938-5326	bookstore@siskiyous.edu
Enrollment Services (Registration & Financial Aid)	530-938-5500	registration@siskiyous.edu financialaid@siskiyous.edu
Etudes Support	530-938-5515	etudes_help@siskiyous.edu
Cashier/Business Office	530-938-5310	businessoffice@siskiyous.edu
Counseling & Support Services	530-938-5353	counselingservices@siskiyous.edu
Disabled Student Services	530-938-5297	dsps@siskiyous.edu
Library	530-938-5331	library@siskiyous.edu
Navigator Support	530-938-5523	navigator_help@siskiyous.edu
Student Email Support	530-938-5324	complab@siskiyous.edu

Directory

Support Services



College
OF THE
Siskiyous

For

Distance Education

&

Online Programs

Assessment & Orientation

Assessment

Accurate placement in math and English courses is critical to a student's academic success. Every student taking a math and/or English course needs to take an assessment test (Compass is used by College of the Siskiyous, but we will accept test scores from other accredited colleges).

Orientation

Students who are pursuing any COS certificate, AA degree, or transfer requirements, and are new to COS will want to participate in SOAR (Siskiyou Orientation, Advising, and Registration). SOAR sessions are available in person at the Weed Campus and Yreka Center or online. To sign up for a SOAR, please call Counseling & Support Services at (530) 938-5353 or 888-397-4339 and ask for Counseling Services. Your assessment test must be completed prior to scheduling your SOAR.

Advising/Counseling

Counseling

Counselors assist students with career counseling and educational goal planning. Related to this, students see counselors for special circumstances such as financial aid appeals, over maximum unit petitions, and academic reinstatement petitions. In addition, counselors provide students personal counseling and support to help address any emotional challenges they are facing.

Advising

Advisors assist students with changes in their class schedules and creating one or two semester education plans. Advisors will also be the people to answer questions about courses, programs and services on campus, and prerequisites.

Support Services

There are several support service programs that may assist in your academic success.

CalWORKS—CalWORKs is a federally mandated program designed to assist parents who are receiving TANF (Temporary Assistance for Needy Families, formerly called AFDC: Aid to Families with Dependent Children). The goal of the program is to assist these parents in gaining employment and to achieve long-term self-sufficiency by providing education and training as a viable welfare-to-work activity.

DSPS -The Disabled Students Programs and Services (DSPS) Department is responsible for determining and providing required academic accommodations for students with disabilities. The DSPS program provides support services, and educational accommodations to students with disabilities so that they can participate as fully and benefit as equitably from the college experiences as their non-disabled peers.

EOPS - Extended Opportunity Programs and Services (EOPS) is a student support program for educationally and economically disadvantaged students funded by the State of California and Siskiyou Joint Community College District. It is designed to benefit students who historically have been underrepresented in higher education and who need both educational and financial assistance to attend college.

SSS - Student Support Services (SSS) is a TRIO program federally funded by the United States Department of Education. SSS is designed to assist students by providing opportunities for academic development, to assist students with college requirements, and to motivate students towards the successful completion of their postsecondary education. The goal of the program is to increase college retention, increase graduation rates of its participants, and facilitate the process of transition from a community college to a four-year college or university.

Support Services (Cont.)

Tutoring - Depending on the classes, COS provides tutoring. Tutoring is available for classes that lead to Transfer, Graduation and/or a Certificate. Student must be actively participating in the class and be communicating with the Instructor.

Veteran Services– Veteran Services are available for all VA students pursuing an approved GI program. Contact the Veteran's Counselor (Denis Hagarty) to set up an initial appointment. (530) 938-5353.

Writing, Reading & Math Labs

COS now has OWL, the Online Writing Lab. Math and Reading are available through email correspondence only.

Library Services

The COS Library has many materials and services to help distance and online students succeed in their classes. The Library is located on the Weed campus but much of its collection is online and available for free to students 24/7 from any location. The Library has over twenty article databases, a streaming video database and over 40,000 ebooks that students can read online. To access these materials, students must log in using their COS library card through the Library's web site (www.siskiyous.edu/library). The Library's web site also allows students to apply for a library card online, provides access to the library catalog, an extensive FAQ page and a How Do I...? page containing how-to tutorials and handouts to help students learn to use library resources on their own. Library staff are happy to help students in person, by phone (530-938-5331) and by email (library@siskiyous.edu).