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Use this new ID card after your
plan starts. Learn more. >>

California's Valued Trust
Attn: Member Services Department
520 East Herndon Avenue
Fresno, CA 93720

Your privacy is important to us.
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603-FCC_PS_Updated-0624 106-35576A 042624



Blue Shield PPO

RxBIN: 004336
RxPCN: ADV
RxGRP: RX6653
Issuer (80840):

ID:
Name:

Log in to mycvt.cvtrust.org or call
800-288-9870 for your plan details



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Welcome

Welcome to California's Valued Trust (CVT) and your Preferred Provider Plan (PPO).

COVERAGE: Your PPO plan is administered by **Blue Shield of California** and allows you to access providers through the **Blue Shield of California** and **SimpleTherapy PPO** network. Your prescription drug coverage provider is **CVS Caremark**. This combination identification card (ID) provides you access to both your medical and prescription drug coverage.

Call **Connect** at **1-888-499-5532** for help finding a medical provider in the U.S. or visit blueshieldca.com/networkppo. Register at caremark.com/cvt to find participating pharmacies, view most current drug list, sign up for mail service and more.

ID CARDS: Although the ID card is in your name only, it may be used for all eligible dependents. To replace a card or order additional ID cards contact **CVT Member Services** at **1-800-288-9870** or print your own card from your **personal MyCVT** page at mycvt.cvtrust.org.

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Blue Shield of California, an independent member of the Blue Shield Association, provides administrative services only and does not assume any financial risk or obligation with respect to claims.

Providers: File all claims, except PT/OT/ST/Chiro/Acu, with your local BCBS plan or, when Medicare is primary, file all Medicare claims with Medicare first.

Physical, occupational and speech therapy, chiropractic and acupuncture claims:
SimpleTherapy
P.O. Box 25220
Fresno, CA 93729-5220
Contracts directly with group

CA medical claims:
Blue Shield of California
P.O. Box 272540
Chico, CA 95927-2540

Prescription paper claims: **CVS Caremark Claims Department**
P.O. Box 52136 Phoenix, AZ 85072-2136

800-360-6587
800-541-6652
800-810-2583
800-288-9870

888-354-6390
877-519-8839
888-632-2738
888-855-7806

Connect: Medical claims, benefits and provider search
Medical pre-admission/prior authorization
Find a medical provider outside CA
CVT Member Services

The following vendors contract directly with group:
CVS Caremark: Prescription drug benefits
SimpleTherapy: Physical medicine benefits
MDLIVE: 24/7 non-emergency access to doctors, therapists and psychiatrists
Carrum: Surgery Benefit

To search for a network provider, visit:
www.blueshieldca.com/networkppo
www.caremark.com
www.simpletherapy.com/go/cvtbs

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